

Online payment solution

GATEWAY OFFERED BY PAYSAFE GROUP

Expand your customer base by accepting card payments on your website with our online payment solution.

Choose between the **Turnkey Package**, with flat, predictable rates, or the **Premium Package**, with custom rates based on your needs.

Features

Payment page types

- Integrated payment page (iFrame)
- Hosted payment page
- Non-hosted payment page

Payment methods

Visa¹ | Visa Debit¹ | Mastercard² | American Express³ | Discover⁴ | UPI⁴ | Diners Club International⁴ | JCB³ | Desjardins private-label cards | Apple Pay⁵ | Google Pay⁶

Accord D financing available online

Tools

- **Control panel:** Generate transaction and activity reports, account statements and up to 99 different user IDs
- **Virtual terminal:** Accept phone and mail orders
- **Profile manager:** Display and/or modify customer profile statuses
- **Token authentication:** Look up transactions and eliminate the need for storing customer credit card numbers

Optional (fee-based feature):

- **Account Updater:** Automatically update customer Visa and Mastercard credit card numbers and expiry dates when cards change or expire

Types of transactions

- Purchase, refund, cancellation, pre-authorized payments
- Account verification and transaction status
- **Multiple refunds:** Partial refund on credit card purchase
- **Multiple completion:** Complete an order over more than one transaction
- **Batch payment:** Automatically process a large number of transactions at once.
- **Recurring payments:** Automatically process transactions at predetermined intervals.

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Pricing

Turnkey

- Flat rates
- Discount rate: 2,70%
- Monthly fee: \$0
- Activation fee: \$0
- Transaction fee: \$0.25
- Batch and recurring payment transaction fee: \$0.25

Premium

- Custom rates
- Discount rate: based on volume, no surcharges or hidden fees
- Monthly fee: \$31
- Activation fee: \$150
- Transaction fee: \$0.25
- Batch and recurring payment transaction fee: \$0.10

Other fees:

- Account setup fee: \$95
- 3D secure transaction fee: \$0.06 per transaction
- Verification fee (Geo-IP, BIN check, velocity check): \$0.10 per transaction

Fees for automatic billing information updates:

- Monthly fee: \$10
- Fee per card sent: \$0.25
- Fee per card changed: \$0.10
- Activation fee: \$150



Procedure

- First you need to fill out a registration form to open a file at Desjardins.
- Paysafe Group will then contact you to open your account and email you your login information.

Fraud prevention tools

Included in the basic offer:

- Address Verification System (AVS)
- Security code verification (CVV2)
- Negative database

Optional (fee-based feature):

- 3D Secure (Verified by Visa and Mastercard SecureCode)
- Geo-IP tracking, BIN validation and velocity testing

DESJARDINS ASSISTANCE

For questions about billing, deposits, bank reconciliation and fraud prevention:

monetico.ca/support

Montreal: 514-397-4450

Toll-free: 1-888-285-0015

PAYSAFE GROUP ASSISTANCE

For questions about the payment solution (using the online terminal or the dashboard), available fraud prevention tools or technical support:

assistance@paysafe.com

Toll free: 1-866-362-7921

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² Mastercard is a registered trademark of Mastercard International Incorporated. Used under licence.

³ Used under licence from American Express Company. Merchants must obtain a separate merchant number from this network to accept payment with these cards.

⁴ Discover® and the Discover Acceptance Mark are service marks used under licence from Discover Financial Services.

⁵ Apple Pay is a trademark of Apple Inc., registered in the U.S. and other countries.

⁶ Google and Google Pay are trademarks of Google Inc.

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